

2 In-Network

For all other conditions, you need to visit providers that are part of the Multiplan Network.

You can search online at:

- [Multiplan Network Search](#)

4 Claims

It is your responsibility to make sure your claims are paid!

Please complete a claim form and submit that to the claims team for each new condition you seek medical care for.

1 Teladoc

Your plan includes Teladoc virtual telemedicine. This should be your first option when seeking non-emergency care from the comfort of your home.

Learn more at our website:

- [Envisage Global Teladoc](#)

3 Appropriate Care

If you cannot use Teladoc, ALWAYS visit an Urgent Care or Walk-in Clinic as your primary method for seeking medical care.

The Emergency Room (ER) is only to be used in real emergencies, and you will have to pay more to seek treatment from the ER.

5 Student Zone

You can find more information about your insurance plan, how to seek treatment and tracking your claims online in your Student Zone.

Please refer to your welcome email or insurance ID card for your specific Student Zone link.

If you have any questions about locating a provider or checking on the status of a claim, please contact Point Comfort at:

USA Toll Free (844) 210-2010

Direct +1 (317) 210 2010

claims@pointcomfort.com